



Price Tracker Energy

A Discounted Deal

EnergySure
COLLECTIVE MARK



Price Tracker Energy April 2011 Offer
Prices effective from 28th February 2011



SCOTTISHPOWER
The Energy People

Revised Price Tracker Energy April 2011 Offer prices effective 28th February 2011 as a result of a change to the British Gas standard domestic monthly Direct Debit prices on 28th February 2011[†]. All other terms and conditions remain as per the original Price Tracker Energy April 2011 Offer dated April 2010.

Finding your prices

To help find your own prices for this offer you will need the following information.

1 Your local 'Supply Area' for both Gas & Electricity

This can be found on the first page of your electricity bill using the diagram opposite. Simply match your local area number against the same number in the table.



No Standing Charge Options						
Pay monthly by Direct Debit						
Electricity Prices			excluding VAT			
Supply Area Code	Supply Area	Meter Type	First 100kWh used each quarter	All/Day remaining kWh	Night kWh	F 101 use qu
10	Eastern	Single Rate	22.061p	7.623p	---	23
10	Eastern	Two Rate	24.794p	10.438p	3.406p	26
11	East Midlands	Single Rate	21.333p	7.658p	---	22
11	East Midlands	Two Rate	24.105p	10.409p	3.209p	25

No Standing Charge Options				
Pay monthly by Direct Debit				
Gas Prices		excluding VAT		
Supply Area Code	Supply Area	First 670kWh used each quarter	All remaining kWh	First ea
10	Eastern	6.849p	2.950p	
11	East Midlands	6.851p	2.952p	
12	London	6.988p	3.071p	
13	Manchester	6.981p	3.072p	

Are you an IGT customer?

Where your property is connected to a pipe-line system that is not owned and maintained by a Large Gas Transporter, mains gas will be transported to your home by an Independent Gas Transporter (IGT). Prices for gas transported by an IGT are subject to an additional annual charge of £40.00 (excl. VAT), £42.00 (incl. VAT), which will be shown separately on your gas bill.

ScottishPower Gas and Electricity Prices

For domestic Price Tracker Energy April 2011 Offer customers prices effective from 28th February 2011.

No Standing Charge Options

Pay monthly by Direct Debit

Electricity Prices			excluding VAT			including VAT		
Supply Area Code	Supply Area	Meter Type	First 180kWh used each quarter	All/Day remaining kWh	Night kWh	First 180kWh used each quarter	All/Day remaining kWh	Night kWh
10	Eastern	Single Rate	22.061p	7.623p	---	23.164p	8.004p	---
10	Eastern	Two Rate	24.794p	10.438p	3.406p	26.034p	10.960p	3.576p
11	East Midlands	Single Rate	21.333p	7.658p	---	22.400p	8.041p	---
11	East Midlands	Two Rate	24.105p	10.409p	3.209p	25.310p	10.929p	3.369p
12	London	Single Rate	21.702p	8.310p	---	22.787p	8.726p	---
12	London	Two Rate	24.071p	10.938p	2.652p	25.275p	11.485p	2.785p
13	Manweb	Domestic 'S'	22.127p	8.520p	---	23.233p	8.946p	---
13	Manweb	Economy 7	25.663p	12.085p	2.974p	26.946p	12.689p	3.123p
14	Midlands	Single Rate	22.331p	7.758p	---	23.448p	8.146p	---
14	Midlands	Two Rate	25.533p	11.059p	2.888p	26.810p	11.612p	3.032p
15	Northern	Single Rate	21.538p	7.397p	---	22.615p	7.767p	---
15	Northern	Two Rate	25.080p	10.936p	2.454p	26.334p	11.483p	2.577p
16	Norweb	Single Rate	22.098p	7.542p	---	23.203p	7.919p	---
16	Norweb	Two Rate	25.481p	10.677p	2.463p	26.755p	11.211p	2.586p
17	Scottish Hydro	Single Rate	22.967p	8.599p	---	24.115p	9.029p	---
17	Scottish Hydro	Two Rate	26.004p	11.666p	3.352p	27.304p	12.249p	3.520p
18	ScottishPower	Domestic	22.988p	8.388p	---	24.137p	8.807p	---
18	ScottishPower	White Meter No. 1Y	26.537p	11.881p	2.724p	27.864p	12.475p	2.860p
19	SEEBOARD	Single Rate	22.314p	7.613p	---	23.430p	7.994p	---
19	SEEBOARD	Two Rate	23.829p	9.488p	2.977p	25.020p	9.962p	3.126p
20	Southern	Single Rate	21.832p	8.357p	---	22.924p	8.775p	---
20	Southern	Two Rate	24.682p	11.315p	2.693p	25.916p	11.881p	2.828p
21	SWALEC	Single Rate	22.710p	8.791p	---	23.846p	9.231p	---
21	SWALEC	Two Rate	25.858p	12.522p	2.824p	27.151p	13.148p	2.965p
22	SWEB	Single Rate	22.843p	8.431p	---	23.985p	8.853p	---
22	SWEB	Two Rate	25.385p	11.613p	2.665p	26.654p	12.194p	2.798p
23	Yorkshire	Single Rate	20.823p	7.072p	---	21.864p	7.426p	---
23	Yorkshire	Two Rate	24.288p	10.258p	2.413p	25.502p	10.771p	2.534p

The Gas & Electricity Offer annual discount* and the Online Energy Service annual discount** may apply.

ScottishPower Gas and Electricity Prices

For domestic Price Tracker Energy April 2011 Offer customers prices effective from 28th February 2011.

No Standing Charge Options

Pay monthly by Direct Debit

Gas Prices		excluding VAT		including VAT	
Supply Area Code	Supply Area	First 670kWh used each quarter	All remaining kWh	First 670kWh used each quarter	All kWh kWh
10	Eastern	6.849p	2.950p	7.191p	3.098p
11	East Midlands	6.851p	2.952p	7.194p	3.100p
12	London	6.988p	3.071p	7.337p	3.225p
13	Manweb	6.851p	2.952p	7.194p	3.100p
14	Midlands	6.955p	3.043p	7.303p	3.195p
15	Northern	6.985p	3.069p	7.334p	3.222p
16	Norweb	6.919p	3.012p	7.265p	3.163p
17	Scottish Hydro	6.892p	2.981p	7.237p	3.130p
18	ScottishPower	6.892p	2.981p	7.237p	3.130p
19	SEEBOARD	6.952p	3.040p	7.300p	3.192p
20	Southern	6.987p	3.070p	7.336p	3.224p
21	SWALEC	6.865p	2.962p	7.208p	3.110p
22	SWEB	6.849p	2.950p	7.191p	3.098p
23	Yorkshire	6.884p	2.981p	7.228p	3.130p

The Gas & Electricity Offer annual discount* and the Online Energy Service annual discount** may apply.

Price Tracker Energy April 2011 Offer customers (ScottishPower Area):

Descriptions and Recommended Applications

These descriptions cover general principles. Actual prices charged vary from time to time, depend on choice of payment method, and are listed separately.

Domestic

The Domestic Tariff is intended for customers who make use of electricity for general domestic purposes only. It is also suitable for most customers who use direct acting electric heating (i.e. non-storage based systems). For customers who are supplied on the Product, there is a primary block rate which is applied to the first 500kWh used per annum.

White Meter No. 1^Y (WM1)

'Day' means at all times other than night.

'Night' is formally defined as any period of 8.5 hours at ScottishPower's discretion between 2200 and 0830 GMT, but in practice should be one of the following:

2300 to 0730 GMT (i.e. 0000 to 0830 BST in summer),

2345 to 0815 Local Time (i.e. same clock time all year), or

0000 to 0830 Local Time

at the choice of ScottishPower

For customers who are supplied on the Product, there is a primary block rate which is applied to the first 500kWh 'Day' units used per annum. All other 'Day' kWh are charged at the remaining kWh rate.

Compared to Domestic Tariff, the WM1 Day primary block kWh rate and the remaining Day kWh rate are slightly higher. The Night kWh rate is, however, significantly lower. WM1 is intended for customers who make substantial use of electricity at Night. About 35% of the electricity used by continuously operating appliances such as freezers is automatically taken at night. Early morning use of lighting, heating and cooking is also likely to occur in the Night period, and other appliances such as washing machines and dishwashers can be deliberately operated at Night to take advantage of the low price.

Prior to 1991 customers could choose WM1 for operation of storage heaters, which were normally arranged to only use electricity at Night. Customers who choose WM1 following its re-introduction in 2004 may not use it for storage heating. WM1 customers who did use storage heaters prior to this may continue to do so.

Price Tracker Energy April 2011 Offer customers (Manweb Area):

Descriptions and Recommended Applications

Domestic 'S'

The Domestic 'S' Tariff is intended for customers who make use of electricity for general domestic purposes only. It is also suitable for most customers who use direct acting electric heating (i.e. non-storage based systems). For customers who are supplied on the Product, there is a primary block rate which is applied to the first 500kWh used per annum.

Economy 7

'Day' means at all other times other than night.

'Night' is formally defined as any period of 7 hours at ScottishPower's discretion between 24.00hrs and 08.00hrs, but in practice should be one of the following

24.00hrs to 07.00hrs GMT (i.e. 01.00hrs to 08.00hrs BST in summer)

24.30hrs to 07.30hrs GMT (i.e. 01.30hrs to 08.30hrs BST in summer)

Customers with old style mechanical timeswitches may experience variation from the above times depending on clock accuracy and settings.

For customers who are supplied on the Product, there is a primary block rate which is applied to the first 500kWh 'Day' units used per annum. All other 'Day' kWh are charged at the remaining kWh rate.

Economy 7 is designed for customers who can make use of a period of off peak electricity during the night. Typically (but not exclusively) for customers with storage heating and/or electric water heating. Compared to Domestic Tariff, the Economy 7 day primary block kWh rate and remaining day kWh rate are slightly higher. The Night kWh rate is, however, significantly lower.

Economy 7 although principally designed for use with electrical heating can be to any customers benefit if they can transfer a reasonable percentage of their daily average consumption to the night rate. Typically the break-even figure has been around 15% however this is dependant on the prevailing prices. About 30% of the electricity used by continuously operating appliances such as freezers is automatically taken at night. Early morning use of lighting, heating and cooking is also likely to occur in the Night period and other appliances such as washing machines and dishwashers can be deliberately operated at Night to take advantage of the lower price rate. Storage water heating would normally be wired to take most or all energy at Night using either the water heating control incorporated in the metering equipment or some other time control system.

General Notes

All prices shown apply to (i) domestic electricity customers and (ii) domestic mains gas customers with annual usage not exceeding 73,268kWh, with eligible postcodes.

Two Rate Meter and Economy 7 and White Meter No. 1[¥] means that units used at night are charged at a lower rate than those used during the day.

'Night' means 7 hours that the local distribution company in your area chooses (8 hours in Scottish Hydro Electric area and 8 1/2 in ScottishPower area) between 10pm and 10am. 'Day' means at all other times.

Our Two Rate Meter prices are best suited to customers who are currently supplied on Domestic Economy 7 Rate (Domestic Economy in Scottish Hydro Electric area and White Meter No. 1† in ScottishPower area). Advice for customers who are currently supplied on other electricity rates is available free by calling 0800 400 200.

*The Gas & Electricity Offer annual discount is £14.28 (excl. VAT), £15.00 (incl. VAT). This discount is shown on your bill as a daily amount of 3.9139p (excl. VAT), 4.1096p (incl. VAT).

**The Online Energy Service annual discount is only available to customers with up to three meters & three registers (ScottishPower and Manweb supply areas), or with either a single or two rate meter (all other supply areas). Annual discounts are £5.00 (excl. VAT), £5.25 (incl. VAT) for gas and £10.00 (excl. VAT), £10.50 (incl. VAT) for electricity. The annual discount is shown on your bill as a daily amount of 1.369p (excl. VAT), 1.437p (incl. VAT) for gas and 2.740p (excl. VAT), 2.877p (incl. VAT) for electricity.

VAT inclusive prices are shown for illustrative purposes only. Your bill will show prices excluding VAT, then VAT is added to the total charges to calculate the total amount payable.

† The primary block for electricity used by British Gas changed on 10th December 2010 from 500kWh per annum to 720kWh per annum. Our new Price Tracker Energy April 2011 prices and pricing structure reflect this change.

Price Tracker Energy April 2011 Offer Notes

Terms and Conditions

1. Supplies of mains gas and electricity from ScottishPower under the Price Tracker Energy April 2011 Offer (the "Offer Product") must be applied for from 9th April 2010 until the date when the Offer Product is withdrawn by us. All applicants must be aged 18 years or over and must contract to pay, and continue to pay, for the energy supply under the Offer Product by monthly Direct Debit.
2. ScottishPower guarantees that Price Tracker Energy April 2011 Offer prices will remain 2% below British Gas's standard monthly Direct Debit gas and electricity prices until 31st March 2011. Prices may vary from the kWh rates in this leaflet but the differential against British Gas's standard monthly gas and electricity Direct Debit kWh rates will remain at 2%.
3. If you cancel your Price Tracker Energy April 2011 Offer agreement either by switching to another gas and/or electricity supplier or requesting to change your gas and/or electricity to another of our tariff(s) before 31st March 2011, we may apply a cancellation charge (inclusive of VAT). The cancellation charges are £30 for electricity and £20 for gas. Please also see condition 9 below. This charge will not be applied if the agreement is cancelled due to a home move.
4. ScottishPower reserves the right, on providing you with written confirmation, to transfer your supplies to (i) the closest equivalent offer we have available when that confirmation is issued, or (ii) to our standard combined mains gas and electricity offer, when the Offer comes to an end.
5. The prices given in this leaflet are those you pay as an Offer Product contract customer and replace any mains gas and electricity prices which you may currently pay.
6. The obligations on ScottishPower under the Offer Product and these terms and conditions will not come into effect until we have been registered as the supplier of mains gas and electricity to the property.
7. If an applicant leaves the property to which an Offer Product applied, that customer will not be able to transfer that Offer Product to another property. However, such a customer will be entitled to apply for the version (if any) of the Offer Product on offer from ScottishPower for that other property.
8. ScottishPower will meet the Price Tracker Energy April 2011 Offer price guarantee unless it is prevented from doing so by the actions or requirements of any governmental, statutory or licensing authority.
9. Your payment method under the Offer Product is by monthly Direct Debit. If at any time or from time to time any payment due is not made via monthly Direct Debit, you agree that we shall be entitled to transfer your account on to a standard non Price Tracker Energy April 2011 Offer service package. A cancellation charge as detailed in condition 3 above may be applied if we receive a cancellation notice for your Direct Debit instruction.
10. These terms and conditions are in addition to the ScottishPower Gas and Electricity General Terms and Conditions for Domestic Customers.
11. The Offer Product is only available for customers who take both gas and electricity from ScottishPower where their electricity meter is either a single or two rate meter.

Gas and Electricity will be supplied to you under the ScottishPower Energy Retail mains gas and electricity supply licences.

www.scottishpower.co.uk

ScottishPower Energy Retail Ltd Registered Office: 1 Atlantic Quay, Glasgow G2 8SP
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