



**Online Energy Saver**  
*A Discounted Deal*



**Online Energy Saver 6 Offer**  
Pricing Information March 2011



**SCOTTISHPOWER**  
The Energy People

**Revised Online Energy Saver 6 Offer prices applicable from 24th March 2011 are enclosed. All other terms and conditions remain as per the original Online Energy Saver 6 Offer, dated August 2010.**

## Benefits of our Online Energy Saver 6 Offer

By choosing our Online Energy Saver 6 Offer you will enjoy the following benefits:

- A minimum of 3% discount against our standard monthly Direct Debit prices until August 2011.†
- No more paper bills
- Emails to remind you when it's time to give us your meter readings.

Additional discounts applicable to customers who choose our Online Energy Saver 6 Offer are:

- Gas & Electricity Offer annual discount\* of £16.80 (inc. VAT)
- Online Energy Service annual discount\*\* of £5.25 (inc. VAT) for gas and £10.50 (inc. VAT) for electricity.

**If you cancel your Online Energy Saver 6 Offer agreement either by switching to another gas and/or electricity supplier or requesting to change your gas and/or electricity to another of our tariffs after 10th September 2010 and before 31st July 2011, we may apply a cancellation charge (inclusive of VAT). The cancellation charges are £30 for electricity and £20 for gas. These charges will not be applied if the supply contract is cancelled due to a house move.**

## Finding your prices

To help find your own prices for this offer you will need the following information.

### 1 Your local 'Supply Area' for both Gas & Electricity

This can be found on the first page of your electricity bill using the diagram opposite. Simply match your local area number against the same number in the table.

S	10				

No Standing Charge Options						
Pay monthly by Direct Debit						
Electricity Prices			excluding VAT			
Supply Area Code	Supply Area	Meter Type	First 225kWh used each quarter	All/Day remaining kWh	Night kWh	First 22 use qu
10	Eastern	Single Rate	14.796p	10.272p	-	15
10	Eastern	Two Rate	16.438p	10.802p	5.518p	17
11	East Midlands	Single Rate	16.010p	10.360p	-	16
11	East Midlands	Two Rate	16.961p	10.487p	5.187p	17
No Standing Charge Options						
Pay monthly by Direct Debit						
Gas Prices			excluding VAT			
Supply Area Code	Supply Area	First 670kWh used each quarter	All remaining kWh	First 670kWh used each quarter	All remaining kWh	First 670kWh used each quarter
10	Eastern	6.146p	2.658p			
11	East Midlands	6.146p	2.680p			
12	London	6.131p	2.562p			
13	Manchester	6.109p	2.698p			

### Are you an IGT customer?

Where your property is connected to a pipe-line system that is not owned and maintained by a Large Gas Transporter, mains gas will be transported to your home by an Independent Gas Transporter (IGT). Prices for gas transported by an IGT are subject to an additional annual charge of £40.00 (excl. VAT), £42.00 (incl. VAT), which will be shown separately on your gas bill.

# ScottishPower Gas and Electricity Prices

For domestic Online Energy Saver 6 Offer customers effective 24th March 2011.

## No Standing Charge Options

Pay monthly by Direct Debit

Electricity Prices			excluding VAT			including VAT		
Supply Area Code	Supply Area	Meter Type	First 225kWh used each quarter	All/Day remaining kWh	Night kWh	First 225kWh used each quarter	All/Day remaining kWh	Night kWh
10	Eastern	Single Rate	14.796p	10.272p	-	15.536p	10.786p	-
10	Eastern	Two Rate	16.438p	10.802p	5.518p	17.260p	11.342p	5.794p
11	Powergen	Single Rate	16.010p	10.360p	-	16.811p	10.878p	-
11	Powergen	Two Rate	16.961p	10.487p	5.187p	17.809p	11.011p	5.446p
12	London	Single Rate	16.684p	10.237p	-	17.518p	10.749p	-
12	London	Two Rate	17.298p	10.666p	5.485p	18.163p	11.199p	5.759p
13	Manweb	Domestic 'S'	17.191p	11.199p	-	18.051p	11.759p	-
13	Manweb	Economy 7	18.971p	12.303p	5.656p	19.920p	12.918p	5.939p
14	Midlands	Single Rate	16.748p	10.555p	-	17.585p	11.083p	-
14	Midlands	Two Rate	17.743p	10.791p	5.381p	18.630p	11.331p	5.650p
15	Northern	Single Rate	17.248p	10.112p	-	18.110p	10.618p	-
15	Northern	Two Rate	18.545p	10.894p	5.427p	19.472p	11.439p	5.698p
16	Norweb	Single Rate	16.894p	10.840p	-	17.739p	11.382p	-
16	Norweb	Two Rate	18.616p	11.550p	5.200p	19.547p	12.128p	5.460p
17	Scottish Hydro	Single Rate	16.838p	11.758p	-	17.680p	12.346p	-
17	Scottish Hydro	Two Rate	19.925p	14.241p	6.131p	20.921p	14.953p	6.438p
18	ScottishPower	Domestic	16.915p	11.302p	-	17.761p	11.867p	-
18	ScottishPower	White Meter No. 1†	18.906p	12.505p	5.901p	19.851p	13.130p	6.196p
19	SEEBBOARD	Single Rate	15.698p	10.906p	-	16.483p	11.451p	-
19	SEEBBOARD	Two Rate	16.656p	10.992p	5.256p	17.489p	11.542p	5.519p
20	Southern	Single Rate	16.818p	10.572p	-	17.659p	11.101p	-
20	Southern	Two Rate	17.398p	10.959p	5.466p	18.268p	11.507p	5.739p
21	SWALEC	Single Rate	18.237p	11.105p	-	19.149p	11.660p	-
21	SWALEC	Two Rate	19.236p	11.808p	5.352p	20.198p	12.398p	5.620p
22	SWEB	Single Rate	17.548p	11.150p	-	18.425p	11.708p	-
22	SWEB	Two Rate	18.203p	11.625p	6.053p	19.113p	12.206p	6.356p
23	Yorkshire	Single Rate	14.294p	8.757p	-	15.009p	9.195p	-
23	Yorkshire	Two Rate	17.369p	10.749p	5.399p	18.237p	11.286p	5.669p

The Gas & Electricity Offer annual discount\* and the Online Energy Service annual discount\*\* may apply.

# ScottishPower Gas and Electricity Prices

For domestic Online Energy Saver 6 Offer customers effective 24th March 2011.

## No Standing Charge Options

Pay monthly by Direct Debit

Gas Prices		excluding VAT		including VAT	
Supply Area Code	Supply Area	First 670kWh used each quarter	All remaining kWh	First 670kWh used each quarter	All kWh kWh
10	Eastern	6.146p	2.658p	6.453p	2.791p
11	East Midlands	6.146p	2.680p	6.453p	2.814p
12	London	6.131p	2.562p	6.438p	2.690p
13	Manweb	6.109p	2.698p	6.414p	2.833p
14	Midlands	6.036p	2.721p	6.338p	2.857p
15	Northern	6.036p	2.804p	6.338p	2.944p
16	Norweb	6.061p	2.784p	6.364p	2.923p
17	Scottish Hydro	6.036p	2.855p	6.338p	2.998p
18	ScottishPower	5.960p	2.668p	6.258p	2.801p
19	SEEBOARD	6.061p	2.623p	6.364p	2.754p
20	Southern	6.108p	2.585p	6.413p	2.714p
21	SWALEC	6.108p	2.890p	6.413p	3.035p
22	SWEB	6.036p	2.673p	6.338p	2.807p
23	Yorkshire	5.957p	2.821p	6.255p	2.962p

The Gas & Electricity Offer annual discount\* and the Online Energy Service annual discount\*\* may apply.

# Online Energy Saver 6 Offer customers (ScottishPower Area):

## Descriptions and Recommended Applications

These descriptions cover general principles. Actual prices charged vary from time to time, depend on choice of payment method, and are listed separately.

### **Domestic**

The Domestic Tariff is intended for customers who make use of electricity for general domestic purposes only. It is also suitable for most customers who use direct acting electric heating (i.e. non-storage based systems). For customers who are supplied on the Product, there is a primary block rate which is applied to the first 900kWh used per annum.

### **White Meter No. 1<sup>Y</sup> (WM1)**

'Day' means at all times other than night.

'Night' is formally defined as any period of 8.5 hours at ScottishPower's discretion between 2200 and 0830 GMT, but in practice should be one of the following:

2300 to 0730 GMT (i.e. 0000 to 0830 BST in summer),

2345 to 0815 Local Time (i.e. same clock time all year), or

0000 to 0830 Local Time

at the choice of ScottishPower

For customers who are supplied on the Product, there is a primary block rate which is applied to the first 900kWh 'Day' units used per annum. All other 'Day' kWh are charged at the remaining kWh rate.

Compared to Domestic Tariff, the WM1 Day primary block kWh rate and the remaining Day kWh rate are slightly higher. The Night kWh rate is, however, significantly lower. WM1 is intended for customers who make substantial use of electricity at Night. About 35% of the electricity used by continuously operating appliances such as freezers is automatically taken at night. Early morning use of lighting, heating and cooking is also likely to occur in the Night period, and other appliances such as washing machines and dishwashers can be deliberately operated at Night to take advantage of the low price.

Prior to 1991 customers could choose WM1 for operation of storage heaters, which were normally arranged to only use electricity at Night. Customers who choose WM1 following its re-introduction in 2004 may not use it for storage heating. WM1 customers who did use storage heaters prior to this may continue to do so.

# Online Energy Saver 6 Offer customers (Manweb Area):

## Descriptions and Recommended Applications

### Domestic 'S'

The Domestic 'S' Tariff is intended for customers who make use of electricity for general domestic purposes only. It is also suitable for most customers who use direct acting electric heating (i.e. non-storage based systems). For customers who are supplied on the Product, there is a primary block rate which is applied to the first 900kWh used per annum.

### Economy 7

'Day' means at all other times other than night.

'Night' is formally defined as any period of 7 hours at ScottishPower's discretion between 24.00hrs and 08.00hrs, but in practice should be one of the following

24.00hrs to 07.00hrs GMT (i.e. 01.00hrs to 08.00hrs BST in summer)

24.30hrs to 07.30hrs GMT (i.e. 01.30hrs to 08.30hrs BST in summer)

Customers with old style mechanical timeswitches may experience variation from the above times depending on clock accuracy and settings.

For customers who are supplied on the Product, there is a primary block rate which is applied to the first 900kWh 'Day' units used per annum. All other 'Day' kWh are charged at the remaining kWh rate.

Economy 7 is designed for customers who can make use of a period of off peak electricity during the night. Typically (but not exclusively) for customers with storage heating and/or electric water heating. Compared to Domestic Tariff, the Economy 7 day primary block kWh rate and remaining day kWh rate are slightly higher. The Night kWh rate is, however, significantly lower.

Economy 7 although principally designed for use with electrical heating can be to any customers benefit if they can transfer a reasonable percentage of their daily average consumption to the night rate. Typically the break-even figure has been around 15% however this is dependant on the prevailing prices. About 30% of the electricity used by continuously operating appliances such as freezers is automatically taken at night. Early morning use of lighting, heating and cooking is also likely to occur in the Night period and other appliances such as washing machines and dishwashers can be deliberately operated at Night to take advantage of the lower price rate. Storage water heating would normally be wired to take most or all energy at Night using either the water heating control incorporated in the metering equipment or some other time control system.

## General Notes

All prices shown apply to (i) domestic electricity customers and (ii) domestic mains gas customers with annual usage not exceeding 73,268kWh, with eligible postcodes.

Two Rate Meter and Economy 7 and White Meter No. 1<sup>¥</sup> means that units used at night are charged at a lower rate than those used during the day.

'Night' means 7 hours that the local distribution company in your area chooses (8 hours in Scottish Hydro Electric area and 8 1/2 in ScottishPower area) between 10pm and 10am. 'Day' means at all other times.

Our Two Rate Meter prices are best suited to customers who are currently supplied on Domestic Economy 7 Rate (Domestic Economy in Scottish Hydro Electric area and White Meter No. 1<sup>¥</sup> in ScottishPower area). Advice for customers who are currently supplied on other electricity rates is available free by calling 0800 400 200.

\*The Gas & Electricity Offer annual discount of £16.00 (excl. VAT), £16.80 (incl. VAT) is available. For Dual Fuel customers paying monthly by Direct Debit.

\*\*The Online Energy Service annual discount is only available to customers with up to three meters & three registers (ScottishPower and Manweb supply areas), or with either a single or two rate meter (all other supply areas). Annual discounts are £5.00 (excl. VAT), £5.25 (incl. VAT) for gas and £10.00 (excl. VAT), £10.50 (incl. VAT) for electricity. The annual discount is shown on your bill as a daily amount of 1.369p (excl. VAT), 1.437p (incl. VAT) for gas and 2.740p (excl. VAT), 2.877p (incl. VAT) for electricity.

VAT inclusive prices are shown for illustrative purposes only. Your bill will show prices excluding VAT, then VAT is added to the total charges to calculate the total amount payable.

## Online Energy Saver 6 Offer Notes

†Based on the kWh rate comparison between ScottishPower's standard monthly Direct Debit prices and ScottishPower's Online Energy Saver 6 Offer for customers who take both gas and electricity.

This offer is only available to customers who take both gas and electricity from ScottishPower, pay their bills monthly by Direct Debit and who manage their account online. It is not available to customers who use more than 73,268kWh of mains gas per annum.

Prices effective from 24th March 2011.

These prices for domestic customers are subject to the ScottishPower Gas and Electricity General Terms and Conditions for Domestic Customers dated 1st October 2001, as amended with effect from 14th January 2008

Gas and Electricity will be supplied to you under the ScottishPower Energy Retail mains gas and electricity supply licences.

[www.scottishpower.co.uk](http://www.scottishpower.co.uk)

ScottishPower Energy Retail Ltd Registered Office: 1 Atlantic Quay, Glasgow G2 8SP  
Registered in Scotland No. 190287. VAT No. GB 659 3720 08.

## Online Energy Saver 6 Offer Notes

### Terms and Conditions

1. Supplies of mains gas and electricity from ScottishPower under the Online Energy Saver 6 Offer (the "Offer Product") must be applied for from 16th July 2009 until the date when the Offer Product is withdrawn by us. All applicants must be aged 18 years or over and must contract to pay, and continue to pay, for the energy supply under the Offer Product by monthly Direct Debit and manage their account online.
2. ScottishPower guarantees that Online Energy Saver 6 Offer prices will remain a minimum of 3% below our standard monthly Direct Debit electricity prices and a minimum of 3% below our standard monthly Direct Debit gas prices until 31st July 2011. Prices may vary from the kWh rates quoted in this leaflet, but the differential against standard monthly Direct Debit kWh rates will remain a minimum of 3%.
3. If you cancel your Online Energy Saver 6 Offer agreement either by switching to another gas and/or electricity supplier or requesting to change your gas and/or electricity to another of our tariff(s) after 10th September 2010 and before 31st July 2011, we may apply a cancellation charge (inclusive of VAT). The cancellation charges are £30 for electricity and £20 for gas. This charge will not be applied if the agreement is cancelled due to a home move.
4. ScottishPower reserves the right, on providing you with written confirmation of the transfer of your supplies to (i) the closest equivalent offer we have available when that notice is issued, or (ii) to our standard combined mains gas and electricity offer when the Offer comes to an end.
5. The prices given in this leaflet are those you pay as an Offer Product contract customer and replace any mains gas and electricity prices which you may currently pay.
6. The obligations on ScottishPower under the Offer Products and these terms and conditions will not come into effect until we have been registered as the supplier of mains gas and electricity to the property.
7. If an applicant leaves the property to which an Offer Product applied, that customer will not be able to transfer that Offer Product to another property. However, such a customer will be entitled to apply for the version (if any) of the Offer Product on offer from ScottishPower for that other property.
8. ScottishPower will meet the Online Energy Saver 6 Offer price guarantee unless it is prevented from doing so by the actions or requirements of any governmental, statutory or licensing authority.
9. Your payment method under this offer is by monthly Direct Debit. If at any time or from time to time:- (a) any payment due is not made via monthly Direct Debit, and/or (b) you fail to follow the rules of the Online Energy Service as detailed on our web site, you agree that we shall be entitled to transfer your account on to a standard non Online Energy Saver 6 Offer service package. A cancellation charge as detailed in condition 3 above may be applied if we receive a cancellation notice for your Direct Debit instruction.
10. These terms and conditions are in addition to the ScottishPower Gas and Electricity General Terms and Conditions for Domestic Customers.
11. The Offer Product is only available for customers who take both gas and electricity from ScottishPower where their electricity meter is either a single or two rate meter.



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